

QUEUE SORT

▶ QUEUE SORT란?

특정 QUEUE번호의 NAME을 지정한 후 PNR에 해당 QUEUE NAME을 저장 해 놓으면, QUEUE번호에 PNR이 자동 전송 될 때 SYSTEM QUEUE가 아닌 지정한 QUEUE NAME의 QUEUE번호로 전송되도록 하는 기능입니다.

TJR 설정 필요 : Enable - W/QSORT☞ON

Disable- W/QSORT☞OFF

TJR 설정 확인 : W/QSORT☞*

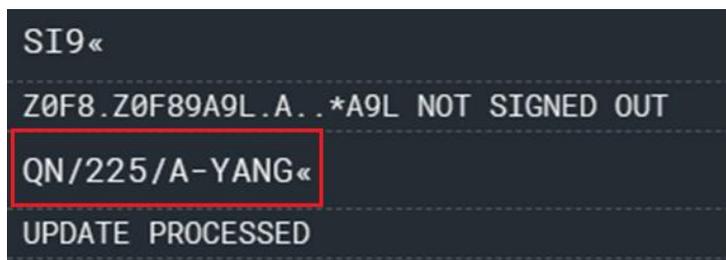


SETP 1) S19

SETP 2) QUEUE NAME 설정 : **QN/225**(queue number or letter)/**A-YANG**(queue name)

QUEUE NUMBER : 50번부터 가능

QUEUE NAME : Free Text로 2~10자 가능(알파벳, 숫자)



QUEUE 225번 방의 이름을 YANG로 설정

STEP 3) 생성 된 QUEUE NAME LIST 확인 : QN* (QUEUE NAME의 알파벳 순으로 나열됨)

```

QN*
-----
QUEUE NAME TRANSLATION TABLE FOR Z0F8

ALPHABETICAL DISPLAY

QUEUE      QUEUE NAME      QUEUE      QUEUE NAME
-----
51         AA              334        CHUNGSY
100        AAAA            151        CJY
105        AAAAAAA        C          COMMERCIAL
359        AB              500        COMPANY
344        ABC             56         CRK
433        SORA           508        WWER
S          SUPERVISOR     225        YANG
199        SYCHUNG        220        YAR
9         TAW            410        YDF
10        TAX            125        YISEUL
332        TCHTKT        155        YOONHEE
T         TELEX          29         3PTYPNR
202        TEST
  
```

STEP 4) PNR에 QUEUE NAME 저장 : QSORT/-YANG(queue name from QN Table)

```

PSZZOS
1.SABRE/TESTMS
1 OZ 751M 15FEB 6 ICNSIN HK1 1620 2155 /DCOZ*D7ZZ6D /E
TKT/TIME LIMIT
1.TAW/
PHONES
1.SELM*010
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
GENERAL FACTS
1.SSR OTHS 1B MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SS
R CTCR NON-CONSENT FOR OZ
2.SSR OTHS 1B OZ RSVN IS 6548-3053
RECEIVED FROM - P
Z0F8.Z0F89A9L 0045/17DEC24 PSZZOS H
QSORT / -YANG
-----
QSORT NAME ADDED
  
```

STEP 5) PNR에 저장된 QUEUE NAME 확인 : QSORT*

```
PSZZOS
1.1SABRE/TESTMS
1 OZ 751M 15FEB 6 ICNSIN HK1 1620 2155 /DC0Z*D7ZZ6D /E
TKT/TIME LIMIT
1.TAW/
PHONES
1.SELM*010
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
GENERAL FACTS
1.SSR OTHS 1B MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SS
R CTCR NON-CONSENT FOR OZ
2.SSR OTHS 1B OZ RSVN IS 6548-3053
3.SSR ADTK 1B TO OZ BY 31DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD
RECEIVED FROM - P
Z0F8.Z0F89A9L 0045/17DEC24 PSZZOS H
QSORT*  
QSORT/-YANG
```

예시) 설정 이후 해당 PNR의 여정 변경 시 TL 메시지가 새로 인입되며 원래는 SYSTEM QUEUE 0번 또는 1번 QUEUE로 전송되어야 하나 QUEUE NAME YANG에 해당하는 225번 QUEUE로 전송됨.

```

PSZZOS
1.1SABRE/TESTMS
1 OZ 751M 13FEB 4 ICNSIN HK1 1620 2155 /DCOZ*D7ZZ6D /E
TKT/TIME LIMIT ① 15DEC에서 13DEC로 여정변경
1.TAW/
PHONES
1.SELM*010
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
GENERAL FACTS
1.SSR OTHS 1B MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SS
R CTCR NON-CONSENT FOR OZ
2.SSR OTHS 1B OZ RSVN IS 6548-3053
3.SSR ADTK 1B TO OZ BY 31DEC 1900 SEL TIME ZONE OTHERWISE WIL
② L BE XLD
4.SSR ADTK 1B TO OZ BY 24DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD
RECEIVED FROM - P ↑ 새로운 TL 메시지 인입
Z0F8.Z0F89A9L 0045/17DEC24 PSZZOS H
*QH< ③ → 해당 PNR의 QUEUE HISTROY 확인 지시어
CURRENTLY ON QUEUE
Z0F8 0001/001 17DEC24/0045 NEW PIT BY PLT M1A
016 17DEC24/0045 PLACED BY PLT M1A
Z0F8 0009/007 17DEC24/0045 PLACED BY Z0F8 A9L
Z0F8 0225/001 17DEC24/0136 NEW PIT BY PLT M1A
016 17DEC24/0136 PLACED BY PLT M1A
LOGGED HISTORY④
DUP Z0F8 0225/001 17DEC24/0136 NEW PIT BY PLT M1A
ON Z0F8 0225/016 17DEC24/0136 PLACED BY PLT M1A
DUP Z0F8 0001/001 17DEC24/0045 NEW PIT BY PLT M1A
DUP Z0F8 0001/016 17DEC24/0045 NO ADD BY PLT M1A
ON Z0F8 0001/016 17DEC24/0045 PLACED BY PLT M1A
ON Z0F8 0009/007 17DEC24/0045 PLACED BY Z0F8 A9L

```

- ① 15DEC에서 13DEC로 날짜 변경
- ② 새로운 TL 메시지 인입 (기존 : SSR 3번 31DEC 1900 → 변경 : SSR 4번 24DEC 1900)
- ③ 해당 PNR의 QUEUE HISTORY 확인 지시어
- ④ PNR 여정 변경 후 새로운 TL 메시지 인입에 대한 QUEUE HISTORY로 QUEUE 225번으로 전송 됨

STEP 6) QUEUE 확인 : ① QC/

② Q/225

```
QC/«
-----
ON QUEUE AS OF 1020 ON 18DEC FOR Z0F8
S ....259
0 .....15
1 .....525
5 .....2
6 .....31
7 .....112
9 .....620
18 .....3
20 .....179
24 .....25
25 .....1
225 .....2
280 .....6
TOTAL MESSAGES .....259 SPECIALS .....0 PNRS .....1521
```

QC/ 지시어로 QUEUE LIST 확인 시 225번에 2개의 PNR이 전송되어있음을 확인 할 수 있다.

Q/225«

001 CONFIRM TO PASSENGER
016 SEE FACTS

→ 해당 사유로 QUEUE 225번에 전송됨

PSZZOS

1.1SABRE/TESTMS

1 OZ 751M 13FEB 4 ICNSIN HK1 1620 2155 /DCOZ*D7ZZ6D /E

TKT/TIME LIMIT

1.TAW/

PHONES

1.SELM*010

PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY

GENERAL FACTS

1.SSR OTHS 1B MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SS
R CTCR NON-CONSENT FOR OZ

2.SSR OTHS 1B OZ RSVN IS 6548-3053

3.SSR ADTK 1B TO OZ BY 31DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD

4.SSR ADTK 1B TO OZ BY 24DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD

RECEIVED FROM - P

Z0F8.Z0F89A9L 0045/17DEC24 PSZZOS H

Q/225 지시어로 확인 시 해당 PNR이 001 CONFIRM TO PASSENGER , 016 SEE FACTS의 사유로 QUEUE 225번에 전송됨을 확인 할 수 있다.

001 CONFIRM TO PASSENGER : HK

016 SEE FACTS : 여정 변경으로 인한 새로운 TL 메시지가 GENERAL FACTS 4번으로 인입됨.

삭제 방법

◆ PNR에 저장된 QUEUE NAME 삭제 : **QSORT/DELETE**

```
PSZZOS
1.1SABRE/TESTMS
1 OZ 751M 13FEB 4 ICNSIN HK1 1620 2155 /DCOZ*D7ZZ6D /E
TKT/TIME LIMIT
1.TAW/
PHONES
1.SELM*010
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
GENERAL FACTS
1.SSR OTHS 1B MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SS
R CTCR NON-CONSENT FOR OZ
2.SSR OTHS 1B OZ RSVN IS 6548-3053
3.SSR ADTK 1B TO OZ BY 31DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD
4.SSR ADTK 1B TO OZ BY 24DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD
RECEIVED FROM - P
Z0F8.Z0F89A9L 0045/17DEC24 PSZZOS H
QSORT/DELETE«
-----
QSORT NAME DELETED
```

```
QSORT*«
```

```
NONE
```

PNR에서 QUEUE NAME 삭제 후 해당 PNR에서 QUEUE NAME 재조회 시 NONE으로 확인 됨.

예시) QUEUE NAME이 삭제된 PNR에서 여정 변경 시 QUEUE 225번으로 전송되지 않음

```
PSZZOS
1.1SABRE/TESTMS
1 OZ 751M 10FEB 1 ICNSIN HK1 1620 2155 /DCOZ*5I9XYD /E
TKT/TIME LIMIT ①
1.TAW/
PHONES
1.SELM*010
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
GENERAL FACTS
1.SSR OTHS 1B MISSING SSR CTCM MOBILE OR SSR CTCE EMAIL OR SS
R CTCR NON-CONSENT FOR OZ
2.SSR OTHS 1B OZ RSVN IS 6548-3053
3.SSR ADTK 1B TO OZ BY 31DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD
4.SSR ADTK 1B TO OZ BY 24DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD
② 5.SSR OTHS 1B OZ RSVN IS 8736-0898
6.SSR ADTK 1B TO OZ BY 25DEC 1900 SEL TIME ZONE OTHERWISE WIL
L BE XLD
RECEIVED FROM - P
Z0F8.Z0F89A9L 0045/17DEC24 PSZZOS H
```

```
*QH< ③
CURRENTLY ON QUEUE
Z0F8 0001/001 17DEC24/0045 NEW PIT BY PLT M1A
016 17DEC24/0045 PLACED BY PLT M1A
Z0F8 0009/007 17DEC24/0045 PLACED BY Z0F8 A9L
Z0F8 0225/001 17DEC24/0136 NEW PIT BY PLT M1A
016 17DEC24/0136 PLACED BY PLT M1A
LOGGED HISTORY ④
DUP Z0F8 0001/001 17DEC24/2028 NO ADD BY PLT M1A
DUP Z0F8 0001/016 17DEC24/2028 NO ADD BY PLT M1A
DUP Z0F8 0001/016 17DEC24/2028 NO ADD BY PLT M1A
DUP Z0F8 0225/001 17DEC24/0136 NEW PIT BY PLT M1A
ON Z0F8 0225/016 17DEC24/0136 PLACED BY PLT M1A
DUP Z0F8 0001/001 17DEC24/0045 NEW PIT BY PLT M1A
DUP Z0F8 0001/016 17DEC24/0045 NO ADD BY PLT M1A
ON Z0F8 0001/016 17DEC24/0045 PLACED BY PLT M1A
ON Z0F8 0009/007 17DEC24/0045 PLACED BY Z0F8 A9L
```

- ① 13FEB에서 10FEB로 출발일 변경
- ② 변경 된 여정에 대한 새로운 TL 메시지 인입됨
- ③ 해당 PNR의 QUEUE HISTORY 조회 지시어
- ④ 여정 변경에 대한 QUEUE HISTORY - QUEUE 225으로 전송되지 않음.

◆ QUEUE NAME LIST에서 삭제 :

STEP 1) **SI9**

STEP 2) **QN/-**(queue name or queue number)/**DELETE**

```
SI9«
-----
Z0F8.Z0F89A9L.A..9A9L NOT SIGNED OUT
QN/-YANG/DELETE«
-----
UPDATE PROCESSED
```

```
QN*«
-----
QUEUE NAME TRANSLATION TABLE FOR Z0F8
ALPHABETICAL DISPLAY
QUEUE      QUEUE NAME      QUEUE      QUEUE NAME
-----
 51         AA              411        CHOI
100        AAAA            334        CHUNGSY
105        AAAAAA         151        CJY
359        AB              C          COMMERCIAL
344        ABC             500        COMPANY
102        ABCD            56         CRK
451        ACY             22         CTPCHANGE
 28        ANSWERBACK     250        DDD
226        AR              20         DUPEPNR
506        ASI             34         FF
 31        ATLANTIS        78         FHDJHGF
 S         SUPERVISOR      220        YAR
199        SYCHUNG         410        YDF
 9         TAW             125        YISEUL
 10        TAX             155        YOONHEE
332        TCHTKT         315        1234
 T         TELEX           29         3PTYPNR
202        TEST
```

QUEUE NAME 삭제 후 QN*로 조회 시 225-YANG는 삭제된 것을 알 수 있다.

